



COMMUNITY IMPACT

2023 Report

At New Jersey American Water, our work extends beyond providing safe, reliable water and wastewater services to our customers. We are also committed to supporting organizations that make our communities a better place to live and work. That's why we're proud to have provided over \$1.36 million in funding to 69 organizations to benefit the well-being of our customers, communities, and watersheds. Making an impact across the state is one more way we help keep life flowing!

EMPLOYEES ENGAGED IN OUR COMMUNITIES

2,532
hours

New Jersey American Water team members volunteered more than **2,500 hours in the community.**

Employees participated in 12 cleanup events helping to remove trash from watersheds across the state.

14 food, clothing and essential items drives were held statewide.

Employees collected toys and donations for the Salvation Army, Big Brother & Big Sisters, and Toys for Tots.



GIVING BACK: MORE THAN \$1.36 MILLION

We donated \$1,217,423¹ to organizations in our communities through grants, scholarships, general charitable contributions and programming support, and \$150,000 to assist customers in paying their water or wastewater bill.



H2O Help to Others Program: \$150,000 to fund our customer assistance program. For more than 20 years, we have been assisting customers experiencing financial hardship to help keep their water and/or wastewater services flowing. In 2023, 166 households received grants totaling \$46,584. We also provided 137 conservation kits and education to customers.



Inclusion, Diversity & Equity
\$6,120 to 4 organizations



Public Safety and Firefighting Support Grants
\$43,581 to 19 fire and rescue organizations



Environmental Grants & Sponsorships
\$58,380 to 15 organizations



Water UP! Water Utility Pipeline Training Program
\$34,228 to inspire a new generation of qualified and diverse water utility workers

Education & Workforce Development
\$14,200 to 4 organizations



Health & Wellness
\$76,605 to 9 organizations



Neighborhood Revitalization Tax Credit Grant
\$950,000

Other Community Sustainability Contributions
\$34,310 to 15 organizations

American Water Charitable Foundation Contributed Over **\$563,400 IN NEW JERSEY**

\$419,544 awarded to 23 organizations through AWCFF's "Keep Communities Flowing" grant programs.

\$143,936 donated to 235 non-profit organizations in New Jersey through the foundation's employee matching gift program. This includes \$5,000 our employees donated to organizations in New Jersey through United Way.



¹These amounts may be subject to recovery in a future potential rate case(s).