



2023 Annual  
**WATER QUALITY  
REPORT**

**EASTERN ROCKCASTLE | Rockcastle and Jackson Counties**  
PWSID: KY1020288

**QUALITY. ONE MORE WAY  
WE KEEP LIFE FLOWING.**



**KENTUCKY  
AMERICAN WATER**

**WE KEEP LIFE FLOWING®**

# What is a Consumer Confidence Report (CCR)

Once again, we proudly present our Annual Water Quality Report, also referred to as a Consumer Confidence Report (CCR). CCRs let consumers know what contaminants, if any, were detected in their drinking water as well as related potential health effects. CCRs also include details about where your water comes from and how it is treated. Additionally, they educate customers on what it takes to deliver safe drinking water and highlight the need to protect drinking water sources.

We are committed to delivering high quality drinking water service. To that end, we remain vigilant in meeting the challenges of source water protection, water conservation, environmental compliance, sustainability and community education while continuing to serve the needs of all our water users.

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-678-6301.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien al 1-800-678-6301.

Ntawm no yog ib co lus qhia tseem ceeb heev txog koj cov dej seb huv npaum li cas. Yog tias koj xav tau kev pab txhais cov lus qhia no, thov hu rau peb ntawm 1-800-678-6301.

這是關於您的水質的十分重要的資訊。如果您需要幫助翻譯此資訊請致電 **1-800-678-6301** 與我們聯繫。

आपके पानी की गुणवत्ता के बारे में यह बहुत महत्वपूर्ण सूचना है। यदि इस सूचना के अनुवाद के लिए आपको सहायता की जरूरत हो, तो कृपया **1-800-678-6301** र हमें काल करें।

**Это очень важная информация о качестве Вашей воды. Если Вам требуется перевод этой информации, позвоните нам по телефону 1-800-678-6301.**

Ito ay isang napakahalagang impormasyon tungkol sa kalidad ng iyong tubig. Kung iyong kailangan ng tulong sa pagsalin ng impormasyon na ito, mangyaring tumawag sa amin sa 1-800-678-6301.

Đây là thông tin rất quan trọng về chất lượng nước của quý vị. Nếu quý vị cần thông dịch thông tin này, xin gọi chúng tôi theo số 1-800-678-6301.

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## A message from **Kentucky American Water's President**



**Kathryn Nash**  
President, Kentucky  
American Water

Dear Kentucky American Water Customer,

Having access to safe, reliable water service is something that can be easily taken for granted. At Kentucky American Water, it's our top priority.

I am pleased to share with you our 2023 Consumer Confidence Report, which is a testament to the hard work and dedication of our employees. As you read through this information, you will see that we continue to supply high quality drinking water service to keep your life flowing.

We monitor and test your water at multiple points throughout our process of drawing it from its source, treating it to meet drinking water standards, and distributing it through our pipeline systems. In fact, we test for about 100 regulated contaminants as required by state and federal drinking water standards.

**QUALITY:** We take water quality so seriously that all three of our water treatment plants have been nationally recognized with Directors Awards from the U.S. Environmental Protection Agency's (EPA) Partnership for Safe Water program for surpassing federal and state drinking water standards. We remain committed to protecting our sources of drinking water. We utilize advanced technology and detection methods that are paving the way for source water protection across the country.

**SERVICE:** Last year, we invested \$57 million to upgrade our water and wastewater treatment and pipeline systems in the communities we serve. These investments allowed us to improve water quality, water pressure and service reliability for our customers.

**VALUE:** While costs to provide water service continue to increase across the country, our investments help us provide high quality water service that remains an exceptional value for such an essential service.

We hope our commitment to you and our passion for water shine through in this report detailing the source and quality of your drinking water in 2023. We will continue to work to keep your life flowing – today, tomorrow and in the future.

We're proud to be your local water service provider,

A handwritten signature in black ink that reads "Kathryn" with a checkmark at the end.

Kathryn Nash  
Kentucky American Water

**This report contains important information about your drinking water. Translate it or speak with someone who understands it at 1-800-678-6301, Monday-Friday, 7 a.m. to 7 p.m.**



### **ATTENTION: Landlords and Apartment Owners**

**Please share a copy of this notice with your tenants. It includes important information about their drinking water quality.**





Mark of  
Excellence



### EVERY STEP OF THE WAY.

Our team monitors and tests your water at multiple points throughout our process of drawing it from its source, treating it to meet drinking water standards, and distributing it through our pipeline systems. **In fact, American Water performs over one million tests annually for about 100 regulated contaminants, nationwide.**



### EXPERTISE. RECOGNIZED AT THE HIGHEST LEVEL.

American Water is an expert in water quality testing, compliance and treatment and has established industry-leading water testing facilities. Our dedicated team of scientists and researchers are committed to finding solutions for water quality challenges and implementing new technologies. American Water is recognized as an industry leader in water quality and works cooperatively with the EPA so that drinking water standards and new regulations produce benefits for customers and public water suppliers. American Water has earned awards from the EPA's Partnership for Safe Water as well as awards for superior water quality from state regulators, industry organizations, individual communities, and government and environmental agencies.



### WATER QUALITY. DOWN TO A SCIENCE.

Our team also has access to American Water's Central Laboratory in Belleville, Illinois, which conducts sophisticated drinking water testing and analysis. American Water scientists refine testing procedures, innovate new methods, and set new standards for detecting potentially new contaminants—even before regulations are in place.



### MAINTAINING QUALITY FOR FUTURE GENERATIONS.

Just as Kentucky American Water is investing in research and testing, we also understand the importance of investing in the infrastructure that provides high-quality water service to you. Last year alone, **we invested approximately \$57 million to improve our water and wastewater treatment and pipeline systems.**





# About Your Drinking Water Supply

## WHERE YOUR WATER COMES FROM

The drinking water supply for **Kentucky American Water – Eastern Rockcastle** is purchased water from three sources:

- Jackson County Water Association (PWSID KY0550209) which treats surface water drawn from Beulah Lake
- City of Mt. Vernon (PWSID KY1020299), whose source is surface water drawn from Lake Linville
- City of Livingston (PWSID KY1020253), who purchases water from Wood Creek Water District (PWSID KY0630477). Wood Creek Water District treats surface water from Wood Creek Lake

A **Source Water Assessment and Protection Plan** was conducted by these water providers. The plans focus on potential sources of contamination of the water supplies.

According to Jackson County Water Association, as part of their multi-barrier approach to protect your drinking water, land uses within the Beulah Lake watershed have been assessed to better understand their potential impact to water quality. The original analysis indicated that the susceptibility was high; however, land use for agriculture and logging activities has been reduced, therefore the susceptibility has been downgraded to low. Jackson County Water Association continues to observe activities and land use within the watershed. The complete Source Water Assessments are available at the Cumberland Valley Area Development District office in London, Kentucky.

Mt. Vernon Water Works analysis of the susceptibility of their water supply to contamination states: the susceptibility is generally moderate. Areas of concern are agricultural activity, septic systems, and transportation corridors. The complete Source Water Assessment is available for review at Mt. Vernon City Hall during normal business hours or at the Cumberland Valley Area Development District office.

Wood Creek Water District's susceptibility analysis of Wood Creek Lake indicates that the overall likelihood of contamination is moderate. The contaminants of highest concern include pesticide and fertilizer application, fuel and chemical transportation along roadways that transect the Wood Creek watershed, and domestic wastewater discharges. The presence of excessive nutrients (nitrogen and phosphate) from fertilizer and wastewater discharge is of particular concern. These chemicals not only degrade water quality but are also a nutrient source for algae. The impact of algal growth on drinking water can range from taste and odor problems to forming harmful algal blooms that produce neurotoxins. The Wood Creek Water District created a Wastewater Division in 2000 to mitigate nutrient loading by installing sanitary sewer lines. Activities and land use within the watershed are monitored for changes that can pose potential risks to your drinking water. These activities, and how they are conducted, are of interest to the entire community because they potentially affect your health and the cost of treating your water. The complete Source Water Assessment for Laurel County is available for inspection at the Cumberland Valley Area Development District office.

Learn more about local waterways at:  
<https://mywaterway.epa.gov/>

## YOU CAN BE INVOLVED IN MATTERS THAT AFFECT YOUR WATER

Kentucky American Water welcomes your comments and questions regarding your water. To provide feedback on decisions that may affect the quality of your water, for questions about your water or this report, or to obtain additional copies of this report, please call our Customer Service Center at 800-678-6301 or 859-269-2386 ext 6 for Bob Money, Manager, Water Quality and Environmental Compliance.

As a customer of a utility regulated by the Kentucky Public Service Commission, you have the opportunity to participate in periodic public hearings regarding Kentucky American Water. For more information about this process, please refer to the Public Service Commission website at <http://psc.ky.gov/> or call 800-772-4636.





# What are the Sources of Contaminants?

To provide tap water that is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be

obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, aquifers and/or groundwater. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

**SPECIAL HEALTH INFORMATION**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

## CONTAMINANTS THAT MAY BE PRESENT IN SOURCE WATER INCLUDE:

<b>Microbial Contaminants</b>	such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
<b>Inorganic Contaminants</b>	such as salts and metals, which can be naturally occurring or may result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
<b>Pesticides and Herbicides</b>	which may come from a variety of sources, such as agriculture, urban storm water runoff, and residential uses.
<b>Organic Chemical Contaminants</b>	including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and may also, come from gas stations, urban storm water runoff, and septic systems.
<b>Radioactive Contaminants</b>	which can be naturally occurring or may be the result of oil and gas production and mining activities.





# Protecting Your Drinking Water Supply

Protecting drinking water at the source is an important part of the process to treat and deliver high quality water. It takes a community effort to protect our shared resources. This includes utilities, businesses, residents, government agencies, and organizations. Everyone who lives, works, and plays in the area has a role and stake in clean water supplies.

## WHAT CAN YOU DO?

Quality drinking water starts upstream. Everyone can help maintain and improve drinking water supplies through the following actions:

- Properly dispose of pharmaceuticals, household chemicals, oils, and paints
- Materials can impact waterways if poured down the drain, flushed down the toilet, or dumped on the ground
- Check for leaks from automobiles and heating fuel tanks. Clean up any spills using an absorbent material like cat litter. Sweep up the material and put it in a sealed bag; check with the local refuse facility for proper disposal
- Clean up after your pets and limit the use of fertilizers and pesticides
- Take part in watershed activities

**Report any spills, illegal dumping or suspicious activity to the Kentucky Department of Environmental Protection, Emergency Response Branch: 1-800-928-2380**

## WHAT ARE WE DOING?

Our priority is to provide reliable, quality drinking water service for customers. The source of supply is an important part of that mission. We work to understand and reduce potential risks to your

drinking water supply by collaborating with regulators and community stakeholders.

**Here are a few of the efforts underway to protect our shared water resources:**



**Community Involvement:** We have a proactive public outreach program to help spread the word and get people involved. This includes school education, community education sponsorships, and other community activities.



**Environmental Grant Program:** Each year, we offer funding for innovative, community-based environmental projects that improve, restore or protect watersheds in our local communities.

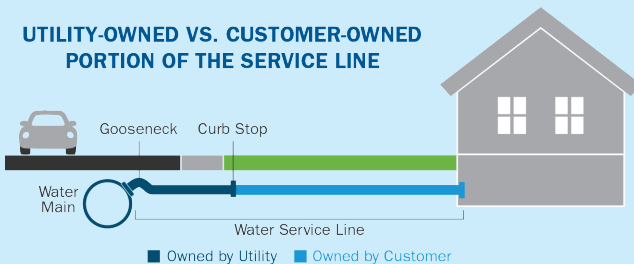


**Backflow Prevention:** This program safeguards the water supply by eliminating cross connections in our distribution system and ensuring the proper installation and maintenance of backflow prevention devices. These devices block the reverse flow of water from hazards originating on customers' properties and temporary connections from entering our water lines. Visit [www.kentuckyamwater.com](http://www.kentuckyamwater.com) for more information or contact the Cross Connection Department at [KAW.cc@amwater.com](mailto:KAW.cc@amwater.com) or 859-544-0903.

# About Lead

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Kentucky American Water is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

## UTILITY-OWNED VS. CUSTOMER-OWNED PORTION OF THE SERVICE LINE



Please note: This diagram is a generic representation. Variations may apply.

## The most common source of lead in tap water is from the customer's plumbing and their service line.

The utility-owned water mains are not made of lead; however, the water service line that carries the water from the water main in the street to your home could be. Homeowners' service lines may be made of lead, copper, galvanized steel or plastic. You can assess your service line material where it enters your home, typically in your basement, crawl space or garage, near the inlet valve.

### MINIMIZING YOUR POTENTIAL EXPOSURE

You cannot see, smell or taste lead, and boiling water will not remove lead. Here are steps you can take to reduce your potential exposure if lead exists in your home plumbing.

### CHECK YOUR PLUMBING AND SERVICE LINE

If you live in an older home, consider having a licensed plumber check your plumbing for lead. If your service line is made of lead, and you're planning to replace it, be sure to contact us at 1-800-678-6301.



**1. Flush your taps.** The longer the water lies dormant in your home's plumbing, the more lead it might contain. If the water in your faucet has gone unused for more than six hours, flush the tap with cold water for 30 seconds to two minutes before drinking or using it to cook. To conserve water, catch the running water and use it to water your plants.



**2. Use cold water for drinking and cooking.** Hot water has the potential to contain more lead than cold water. If hot water is needed for cooking, heat cold water on the stove or in the microwave.



**3. Routinely remove and clean all faucet aerators.**



**4. Look for the "Lead Free" label** when replacing or installing plumbing fixtures.



**5. Follow manufacturer's instructions for replacing water filters** in household appliances, such as refrigerators and ice makers, as well as home water treatment units and pitchers. Look for NSF 53 certified filters.



**6. Flush after plumbing changes.** Changes to your service line, meter, or interior plumbing may result in sediment, possibly containing lead, in your water supply. Remove the strainers from each faucet and run the water for 3 to 5 minutes.





## Water Quality Results

### **WATER QUALITY STATEMENT**

We are pleased to report that during calendar year 2023, the results of testing of your drinking water complied with all state and federal drinking water requirements.

For your information, we have compiled the following tables showing the testing of your drinking water during 2023. The Kentucky Division of Water allows us to monitor for some contaminants less than once per year because the concentration of the contaminants does not change frequently. Some of our data, though representative, are more than one year old.

# Definition of Terms that may appear in this report

**Action Level:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow

**Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system

**Level 2 Assessment:** A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions

**LRAA:** Locational Running Annual Average

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health.

MCLGs allow for a margin of safety

**Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants

**MFL:** Million fibers per liter

**NA:** Not applicable

**N/A:** No data available

**ND:** Not detected

**Nephelometric Turbidity Units (NTU):** A measurement of the clarity, or turbidity, of the water

**pH:** A measurement of acidity, 7.0 being neutral

**picrocuries per liter (pCi/L):** Measurement of the natural rate of disintegration of radioactive contaminants in water

**parts per billion (ppb):** One part substance per billion parts water, or micrograms per liter (ug/L)

**parts per million (ppm):** One part substance per million parts water, or milligrams per liter (mg/L)

**parts per trillion (ppt):** One part substance per trillion parts water, or nanograms per liter (ng/L)

**Public Water System Identification (PWSID):** A unique identification number assigned to a public water system by their regulatory agency

**RAA:** Running Annual Average

**Secondary Maximum Contaminant Level (SMCL):** Secondary MCLs are set to protect the odor, taste, and appearance of drinking water

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water

**Variance and Exemptions:** State or EPA permission not to meet an MCL or utilize a treatment technique under certain conditions

**%:** Percent

## MEASUREMENTS

### Parts Per Million



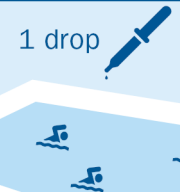
1 drop  
in a 10 gallon fish tank

### Parts Per Billion



1 drop  
in a 10,000 gallon swimming pool

### Parts Per Trillion



1 drop  
in 35 junior size Olympic pools



# Water Quality Results

Kentucky American Water conducts extensive monitoring to determine if your water meets all water quality standards. The detections of our monitoring are reported in the following tables. While most monitoring was conducted in 2023, certain substances are monitored less than once per year because the levels do not change frequently. For help with interpreting the tables below, see the “Definition of Terms” on the previous page. Some unregulated substances are measured, but maximum contaminant levels have not been established by the government. These contaminants are shown for your information.

**NOTE: Regulated contaminants not listed in these tables were not found in the treated water supply.**

## REGULATED SUBSTANCES - Collected at the Treatment Plant

Substance (with units)	Year Sampled	Compliance Achieved	MCLG	MCL	Jackson County Water Association		Mt. Vernon Water Works		Livingston Municipal Water Works (from Wood Creek Water District)		Typical Source
					Report Level	Range	Report Level	Range	Report Level	Range	
Barium (ppm)	2023	Yes	2	2	0.011	0.011 to 0.011	0.021	0.021 to 0.021	0.014	0.014 to 0.014	Drilling wastes; metal refineries; erosion of natural deposits
Combined Radium (pCi/L)	2019	Yes	0	5	0.577	0.577 to 0.577	NA	NA	NA	NA	Erosion of natural deposits
Fluoride (ppm)	2023	Yes	4	4	0.70	0.70 to 0.70	0.58	0.58 to 0.58	0.69	0.69 to 0.69	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Nickel (ppb)	2023	Yes	NA	NA	NA	NA	6	6 to 6	3	3 to 3	Corrosion of bronze
Nitrate (ppm)	2023	Yes	10	10	NA	NA	0.406	0.406 to 0.406	NA	NA	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

**MAXIMUM CONTAMINANT LEVELS (MCLs)** are set at very stringent standards. To understand the possible health effects described for many regulated contaminants, a person would have to drink 2 liters of water every day at the MCL for a lifetime to have a one-in-a-million chance of having the described health effect.

# Water Quality Results

## TURBIDITY - Monitored at the Treatment Plant

Substance (with units)	Year Sampled	Compliance Achieved	MCLG	MCL	Jackson County Water Association		Mt. Vernon Water Works		Livingston Municipal Water Works (from Wood Creek Water District)		Typical Source
					Highest Value	Lowest Monthly % of Samples ≤ 0.3 NTU	Highest Value	Lowest Monthly % of Samples ≤ 0.3 NTU	Highest Value	Lowest Monthly % of Samples ≤ 0.3 NTU	
Turbidity (NTU)	2023	Yes	NA	TT	0.1	100%	0.306	99%	0.08	100%	Soil runoff

**Turbidity:** Turbidity is the clarity of water. It is measured as an indicator of water quality and the effectiveness of the filtration system. Compliance with the turbidity Treatment Technique (TT) is achieved when 95% of four-hour filtered water readings are 0.3 NTU or lower and no readings are greater than 1 NTU.

## TREATMENT BYPRODUCTS PRECURSOR REMOVAL - Collected at the Treatment Plant

Substance (with units)	Year Sampled	Compliance Achieved	MCLG	MCL	Jackson County Water Association		Mt. Vernon Water Works		Livingston Municipal Water Works (from Wood Creek Water District)		Typical Source
					Lowest RAA	Range of Monthly Ratios	Lowest RAA	Range of Monthly Ratios	Lowest RAA	Range of Monthly Ratios	
Total Organic Carbon (ppm)	2023	Yes	NA	TT	1.65	1.00 to 2.43	1.65	1.14 to 2.89	2.18	1.00 to 3.10	Naturally present in the environment

**Total Organic Carbon:** Although the concentration listed is ppm, the values shown are ratios used to determine compliance. Compliance with the Treatment Technique (TT) requirement is based on the lowest running annual average (RAA) of monthly ratios of the treatment removal achieved compared to required removal. A minimum annual average ratio of 1.00 is required

## REGULATED SUBSTANCES - Collected in the Distribution System

Substance (with units)	Year Sampled	Compliance Achieved	MCLG	MCL	Highest Running Annual Average	Range Detected	Typical Source
Haloacetic Acids (ppb)	2023	Yes	NA	60	51	30.2 to 75.5	By-product of drinking water disinfection
Total Trihalomethanes (ppb)	2023	Yes	NA	80	58	28.7 to 93.6	By-product of drinking water disinfection
Chlorine (ppm)	2023	Yes	MRDLG 4	MRDL 4	1.26	0.37 to 2.07	Water additive used to control microbes

**Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAAs):** Compliance based on the highest LRAA (locational running annual average) that is calculated quarterly. The highest quarterly LRAA is the measured value in the table.

**Chlorine:** A public water system is compliant with the MRDL if the running annual average of monthly averages of samples taken in the distribution system computed quarterly is less than or equal to the MRDL.



# Water Quality Results

## LEAD AND COPPER MONITORING PROGRAM - At least 10 tap water samples collected at customers' taps every 3 years

Substance (with units)	Year Sampled	Compliance Achieved	MCLG	Action Level	90 <sup>th</sup> Percentile	Range	Number of Homes Sampled	Homes Above Action Level	Typical Source
Lead (ppb)	2021	Yes	0	15	9	ND to 11	10	0	Corrosion of household plumbing systems
Copper (ppm)	2021	Yes	1.3	1.3	0.239	ND to 0.265	10	0	Corrosion of household plumbing systems

**Lead and Copper:** Compliance is achieved when at least 90% of samples collected from water standing in contact with plumbing for at least 6 hours are below the Action Level.

## ADDITIONAL WATER QUALITY PARAMETERS OF INTEREST - Water Leaving the Treatment Facility

Substance (with units)	Year Sampled	SMCL	Jackson County Water Association		Mt. Vernon Water Works		Livingston Municipal Water Works (from Wood Creek Water District)	
			Average	Range	Average	Range	Average	Range
Chloride (ppm)	2023	250	35.1	35.1 to 35.1	16.1	16.1 to 16.1	50.5	50.5 to 50.5
Fluoride (ppm)	2023	4	0.54	0.54 to 0.54	0.7	0 to 0.91	0.79	0.79 to 0.79
Iron (ppm)	2023	0.3	ND	ND	ND	ND	ND	ND
Manganese (ppm)	2023	0.05	ND	ND	ND	ND	ND	ND
pH	2023	NA	7.70	7.70 to 7.70	8.02	8.02 to 8.02	7.23	7.23 to 7.23
Sodium (ppm)	2023	NA	12.3	12.3 to 12.3	5.5	5.5 to 5.5	11.1	11.1 to 11.1
Sulfate (ppm)	2023	250	9.4	9.4 to 9.4	5	5 to 5	22.8	22.8 to 22.8
Total Dissolved Solids (ppm)	2023	500	121	121 to 121	182	182 to 182	206	206 to 206

The substances listed above do not have a direct impact on the health of consumers. These commonly requested constituents are provided for informational purposes only. Some substances may have a Secondary Maximum Contaminant Level (SMCL), a non-mandatory water quality standard for parameters with no adverse health impacts. Levels above the SMCL may cause aesthetic, cosmetic, or technical effects.



Every Drop Counts

## Six Simple Steps to Save Water



### Fix any leaking faucets.

One drop every 2 seconds from a leaky faucet wastes 2 gallons of water every day. That's water — and money — down the drain.



### Don't let faucets run when brushing, shaving, or washing the dishes.

Just turning off the water while you brush can save 200 gallons a month.



### Run washing machines and dishwashers only when they are full,

or select the properly-sized wash cycle for the current laundry load.



### Install water-saving shower heads and faucet aerators

in the bathroom and kitchen (available at most home improvement stores and some supermarkets).



### Don't wash your car at home.

A car wash uses much less water and often recycles it, too.



### Turn off automatic lawn and garden sprinklers

when it's raining outside and at the end of the growing season.

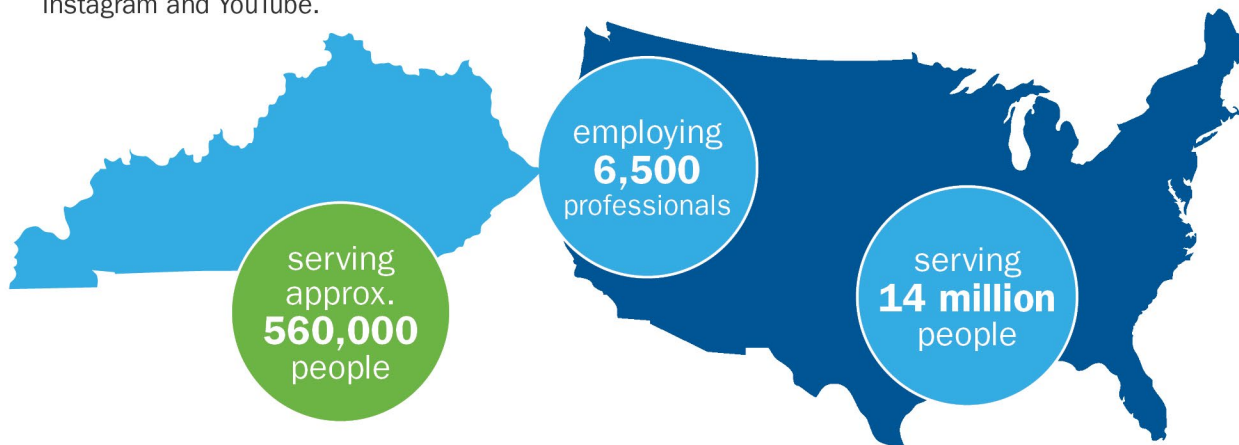




## About Us

**American Water (NYSE: AWK)** is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

**Kentucky American Water**, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 560,000 people. For more information, visit [kentuckyamwater.com](http://kentuckyamwater.com) and follow us on X, Facebook, Instagram and YouTube.



## KENTUCKY AMERICAN WATER FACTS AT A GLANCE

- **COMMUNITIES SERVED**  
Portions of 14 counties
- **PEOPLE SERVED**  
Approximately half a million (90.58% residential, 6.93% commercial , 0.02% industrial)
- **EMPLOYEES**  
Approximately 146
- **TREATMENT FACILITIES**  
Three surface water treatment facilities (average daily delivery is 40 million gallons per day (MGD)); five wastewater plants (0.74 MGD permitted capacity)
- **MILES OF PIPELINE**  
2,333 miles of waterline and 27 miles of sewer pipe
- **STORAGE AND TRANSMISSION**  
28 water storage facilities  
18 water pumping stations  
19 wastewater pumping stations
- **SOURCE OF SUPPLY**  
98% surface water  
2% purchased water
- **PARTNERSHIP FOR SAFE WATER AWARDS**  
All 3 of our treatment plants have received Directors Awards from the Partnership for Safe Water

# How to Contact Us

If you have any questions about this report, your drinking water, or service, please contact Kentucky American Water's Customer Service Center Monday to Friday, 7 a.m. to 7 p.m. at 1-800-678-6301.



## WATER INFORMATION SOURCES

**Kentucky American Water**  
[www.kentuckyamwater.com](http://www.kentuckyamwater.com)

**Kentucky Division of Water**  
<https://eec.ky.gov/Environmental-Protection/Water/Drinking/Pages/information-for-consumers.aspx>

**United States Environmental Protection Agency**  
[www.epa.gov/safewater](http://www.epa.gov/safewater)

**Safe Drinking Water Hotline**  
1-800-426-4791

**Centers for Disease Control and Prevention**  
<https://www.cdc.gov/healthywater/>

**American Water Works Association:**  
[www.awwa.org](http://www.awwa.org)

**Water Quality Association**  
[www.wqa.org](http://www.wqa.org)

**National Library of Medicine/National Institute of Health**  
[www.nlm.nih.gov/medlineplus/drinkingwater.html](http://www.nlm.nih.gov/medlineplus/drinkingwater.html)

**This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-678-6301.**

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-678-6301.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien al 1-800-678-6301.

Ntawm no yog ib co lus qhia tseem ceeb heev txog koj cov dej seb huv npaum li cas. Yog tias koj xav tau kev pab txhais cov lus qhia no, thov hu rau peb ntawm 1-800-678-6301.

這是關於您的水質的十分重要的資訊。如果您需要幫助翻譯此資訊請致電 **1-800-678-6301** 與我們聯繫。

आपके पानी की गुणवत्ता के बारे में यह बहुत महत्वपूर्ण सूचना है। यदि इस सूचना के अनुवाद के लिए आपको सहायता की जरूरत हो, तो कृपया **1-800-678-6301** र हमें काल करें।

**Это очень важная информация о качестве Вашей воды. Если Вам требуется перевод этой информации, позвоните нам по телефону 1-800-678-6301.**

Ito ay isang napakahalagang impormasyon tungkol sa kalidad ng iyong tubig. Kung iyong kailangan ng tulong sa pagsalin ng impormasyon na ito, mangyaring tumawag sa amin sa 1-800-678-6301.

Đây là thông tin rất quan trọng về chất lượng nước của quý vị. Nếu quý vị cần thông dịch thông tin này, xin gọi chúng tôi theo số 1-800-678-6301.